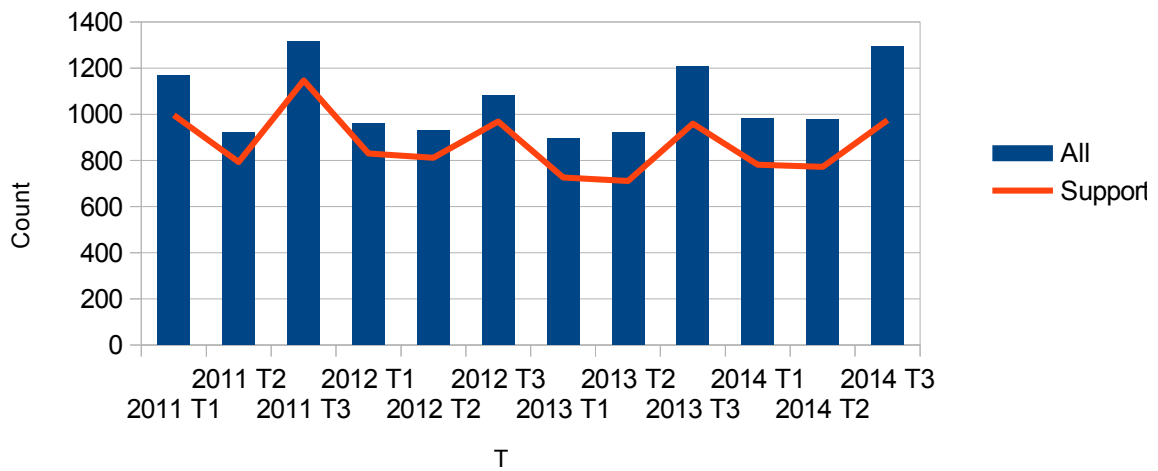


RT tickets

	All	Support	%Support
2011 T1	1169	996	85
2011 T2	923	793	86
2011 T3	1317	1147	87
2012 T1	958	830	87
2012 T2	928	812	88
2012 T3	1080	969	90
2013 T1	897	726	81
2013 T2	923	711	77
2013 T3	1207	960	80
2014 T1	981	781	80
2014 T2	976	772	79
2014 T3	1293	974	75

RT ticket counts

All vs support



RT tickets

t