

Services Unit Activities T2 2012

	leave	ill	backups	file	mail	printing	web	other	support	ops	os	meeting	cpd	misc	unit	mini	project-215	project-219	project-197	project-192	project-153	project-158	project-247	project-214	project-164
	14595	945	6102	5066	1516	6953	4471	1061	7754	5575	2352	5028	13973	7031	4399	9688	60	5415	2105	1973	1035	356	527	3255	4465
FTE	0.39	0.03	0.16	0.13	0.04	0.18	0.12	0.03	0.21	0.15	0.06	0.13	0.37	0.19	0.12	0.26	0	0.14	0.06	0.05	0.03	0.01	0.01	0.09	0.12
FTE last period	0.39	0.01	0.11	0.37	0.04	0.05	0.05	0.07	0.14	0.27	0.04	0.15	0.36	0.2	0.17	0.11	0.02	0.04	0.04	0.02	0.02	0.01	0.01	0.1	0.22
Difference	0	0.01	0.05	-0.24	0	0.14	0.07	-0.05	0.06	-0.12	0.02	-0.02	0.01	-0.01	-0.05	0.15	-0.02	0.1	0.02	0.03	0.03	0	0.01	-0.01	-0.1
Percentage	12.61	0.82	5.27	4.38	1.31	6.01	3.86	0.92	6.7	4.82	2.03	4.35	12.08	6.08	3.8	8.37	0.05	4.68	1.82	1.71	0.89	0.31	0.46	2.81	3.86
% last period	12.81	0.39	3.65	12.29	1.47	1.61	1.74	2.42	4.75	8.79	1.4	4.94	11.81	6.62	5.47	3.46	0.54	1.31	1.31	0.75	0.42	0.42	0.46	3.16	7.32
Difference	-0.2	0.43	1.62	-7.91	-0.16	4.4	2.12	-1.5	1.95	-3.97	0.64	-0.6	0.27	-0.54	-1.67	4.91	-0.49	3.37	0.51	0.96	0.89	-0.11	0.46	-0.35	-3.46

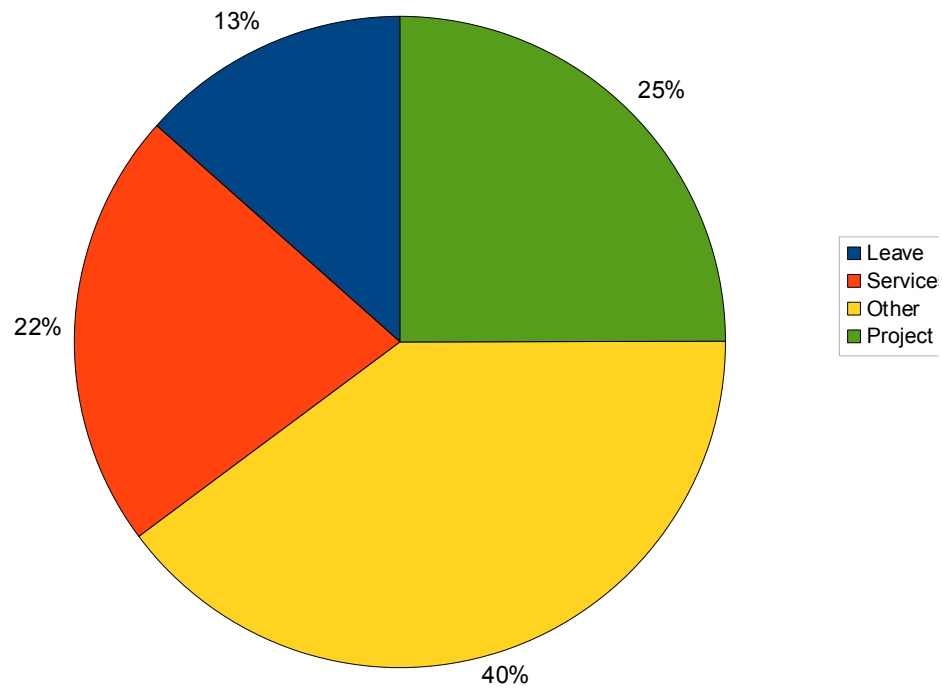
Total	115700
Total FTE	3.06
Non-leave FTE	2.67

Breakdown by area				
	Leave	Services	Other	Project
FTE	0.41	0.67	1.22	0.76
FTE last period	0.4	0.7	1.33	0.6
Difference	0.01	-0.04	-0.11	0.16
Percentage	13.43	21.75	39.85	24.96
% last period	13.2	23.18	43.78	19.84
Difference	0.23	-1.43	-3.92	5.12

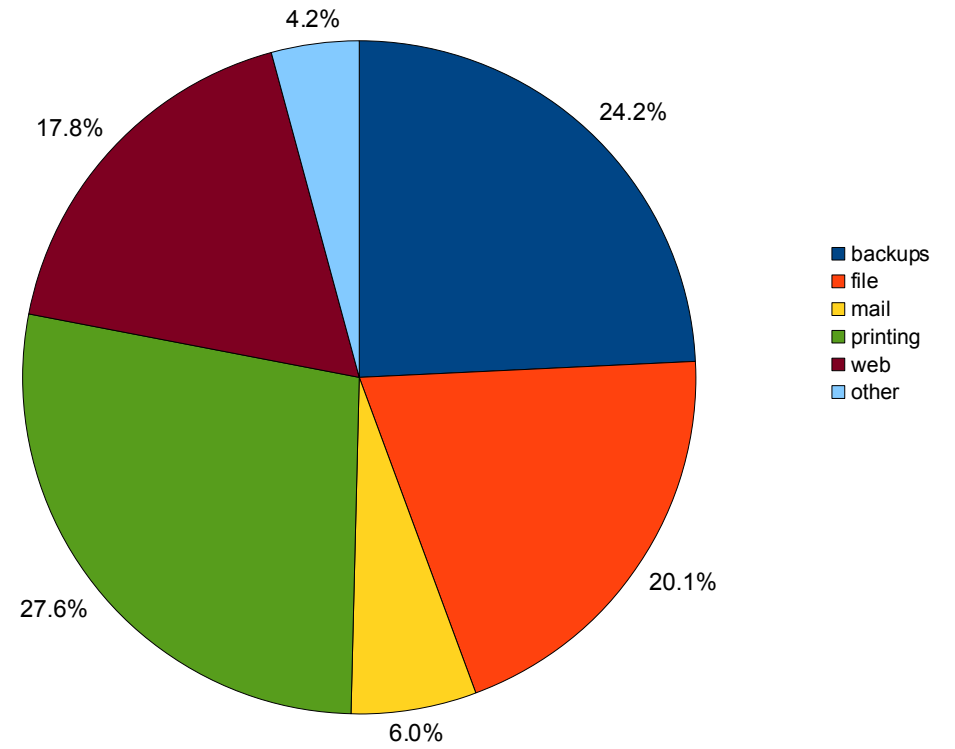
External effort (FTE)

Ross (unit work)	0.31
Lindsey (unit work)	0.01

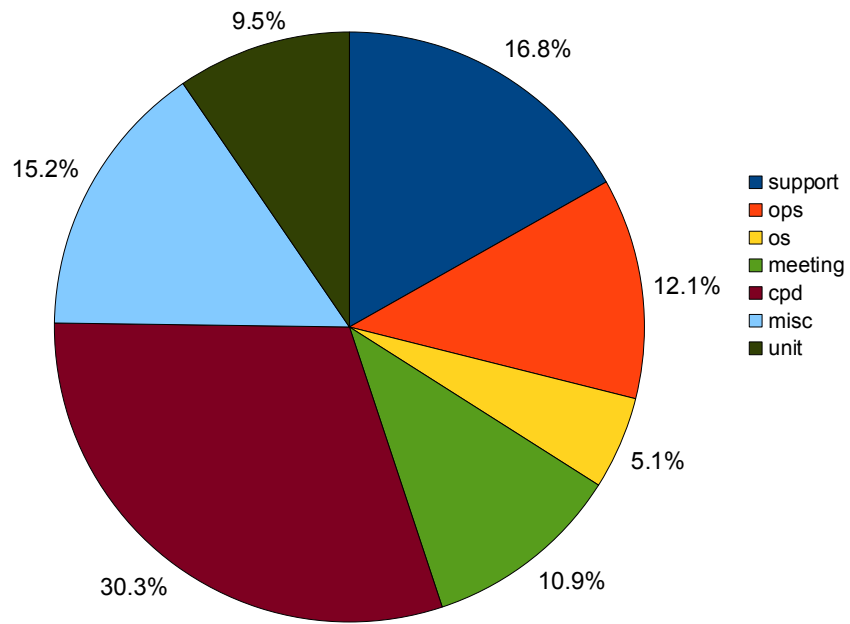
Time allocation by area



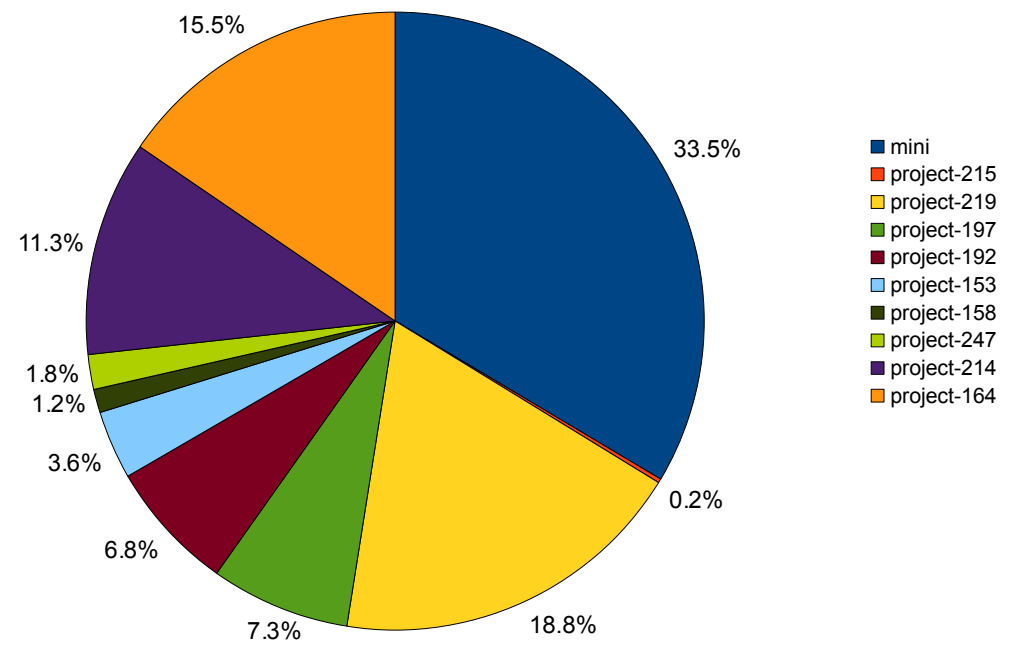
% breakdown of operational activities



% breakdown other activities



% breakdown development work



Project Details

153 – Implement print queues via pcounter

158 – Move of www.inf to new technology

164 – Prometheus AFS conduits

192 – Introduction of Drupal as the new commodity WCMS

197 – Review roles mechanism

214 – Web search front end to package repository

215 - Web based student password portal

219 – SL6 upgrade for Services Unit

247 – Document update – Services Unit